



Village of Whitefish Bay

Trash and Recycling Collection Program Fact Sheet 1/9/18

Trash/Recycling Hotline Call 414-962-6690 Ext. 495 or Email j.heyden@wfbvillage.org



Frequently Asked Trash and Recycling Program Questions to be implemented MAY 2018

- The Village of Whitefish Bay information page is here for all up-to-date information: www.wfbvillage.org/trashrecycle
- The 95-Gallon Trash Cart will be the standard size and residential customers will receive this cart free in **May 2018**.
- Garbage collection will continue on a weekly basis. In May, Recycling Pickup will occur every other week.
- For all Trash and Recycling – all items for pickup must be in the cart. **“If it doesn’t go in, it doesn’t go.”**
- Special pickup dimensions for non-cart refuse such as carpet, furniture, etc., are under review and information will be updated after this meeting on 1/8/18: <http://www.wfbvillage.org/AgendaCenter/ViewFile/Agenda/01082018-506>
- You may not use your own garbage carts when the trucks change in May. ONLY Village-provided carts will be usable with the new trucks.
- All carts must be placed at the curb or in the alley outside your garage, with a 3 foot space between them.
- Recycling carts will not change. The blue, standard is 95-gallon recycling cart will not change. Small blue bins or trash bags will not be picked up.
- Before buying a second recycling cart, remember that collection will double, with collection every other week. Additional Recycling Carts may be purchased at any time for \$75.
- A schedule for collection will be delivered with your cart. Trash will be picked up weekly, recycling every other week.
- A Letter and Response card **were mailed to all residential customers on Tues., Jan. 2, 2018**, to explain the program changes coming in May 2018. There is no need to take any further action if no special circumstances exist in your household.
- The included response card will allow you to select the smaller cart, purchase an additional standard cart, and/or apply for an exemption application. Response Cards are due by Wed., Jan. 31, 2018. Additional cards are at the Village Hall Fairmount location. You may call the Village at 414-962-6690 Ext 495 or email j.heyden@wfbvillage.org to make your selection. Residents may use the 24-hour drop box for response cards as well.
- New Guidelines: Beginning in May 2018, all carts – both trash and recycling – will need to be brought to the curb or alley edge. No bags or extra trash or recycling will be allowed to be placed next to the carts for pickup.
- Carts Dimensions: Standard size is 95-gallon, to match the recycling cart. A 65-gallon option is available. Both the 95-and 65-gallon trash carts are on display at the WFB Public Library lobby.
- Dimensions:

Trash Cart Dimensions	95-Gallon	65-Gallon
Width	29"	27"
Depth	34"	28"
Height	45"	41"

- Recycling carts are 95-Gallon dimensions and will not change, though service will double to every other week pickup.
- New Trash Carts will be gray with gray lid.
- Applications for Exemptions to cart-to-curb or alley edge placement of carts for medical reasons will be provided upon request. Each adult in a household must submit an application if the household is to be exempted.
- Residents will be allowed to purchase extra, 95-gallon trash carts for \$75. Extra 65-gallon carts may also be purchased for \$75.
- Anyone originally opting for the smaller 65-gallon trash cart may decide a standard 95-gallon cart is necessary and may purchase a standard 95-gallon cart at a later date for \$75.
- Carts do not need to be brought out every week if not full.
- Carts remain property of the Village in order to maintain and replace broken or damaged carts. A small area on the cart may be personalized with an address but the area specifics are yet to be determined.
- Alley Edge refers to those residential customers who live on an alley and are used to putting carts out near garages, instead of at curbside in front of the residence.
- Carts will need to be placed near the street so the arm from the collection vehicle can reach them. If it is necessary – you may place a cart on the sidewalk or in the driveway apron as close to the street as possible. If there is a car parked in front of your cart, the collector will need to come out of the truck and place the cart within reach of the arm.
- Extra recycling and trash that won’t fit in cart may be brought the first Saturday of the month to the Shorewood transfer station at 3801 N. Morris Blvd., Shorewood – Fees apply to refuse and yard waste, recycling is free of charge: <http://www.villageofshorewood.org/545/Special-Collections-Residential-Dumping>

Still Have Questions? Call the hotline at 414-962-6690 Ext. 495. This information accurate as of 1/9/18 and is subject to change. www.wfbvillage.org/trashrecycle
Stay on Top of Trash and Recycling in the Village: Residents are encouraged to sign up for the Weekly Village Newsletter, which provides continuing coverage of the Trash and Recycling Collection Program details and meeting times as they become available. <http://Bit.ly/1U49dmE>